# Job Title: Dispatch Supervisor

Requisition ID **5846** - Posted - **7000 New Gold - Rainy River** - **Rainy River Mine** - **Emo, Ontario**

Make an impact at Canada's premier mining company.

When you advance your career at New Gold, you are joining a Canadian-focused intermediate gold mining company engaged in the operation, development and exploration of mineral properties. Our mission is be a leading intermediate gold producer, driving responsible and profitable mining in a way that creates sustainable value for our employee, shareholders, the communities in which we live and work and our environment. To learn more about New Gold, visit our website at www.newgold.com. To learn more about our culture and people practices, visit the Career page.

New Gold attracts and hires highly skilled individuals. By joining our team, you can look forward to:

- A stimulating values-based work environment
- A culture of collaboration and inclusion
- Inspiring colleagues and approachable leaders
- Career development opportunities
- A deeply rooted commitment to responsible mining, health and safety and community engagement
- A competitive total compensation program
- A comprehensive benefits package including a retirement savings plan

### Rainy River Mine

Situated in beautiful northwestern Ontario, 65 km northwest of Fort Frances, the Rainy River Mine is an open pit, gold and silver producing, residential mine site.

The Rainy River Mine, located adjacent to the Ontario / Minnesota border is 65 Kilometers northwest of Fort Frances, Ontario and is situated half way between Winnipeg, Manitoba and Thunder Bay, Ontario The area is home to more than 130 species of birds and large populations of moose, black bear and deer. If you enjoy outdoor activities including hunting, fishing, winter sports and lake country then this is an area you will love to live and work in.

Applicants who reside in Northwestern Ontario and have experience working in a cross-cultural environment, coupled with knowledge of the unique challenges and opportunities presented to those living in the Northwest Ontario, are assets. Hiring priority will be given to qualified applicants who are beneficiaries of the Impact Benefits Agreement (IBA) and to qualified applicants residing in the Northwest Ontario communities. (Indigenous) Members must clearly identify their status on the online job application and resume if they wish to receive priority consideration.

## About The Role

**Schedule:** 7/7 – 12 hour day

**Position Reports To:** Senior Mine Supervisor

### Position Overview

The Dispatch Supervisor is the single point of contact to coordinate and optimize use of the Ore Handling Mobile Equipment Fleet; particularly the ore haul trucks and support equipment (grader, dozer, etc.).

## Key Responsibilities

- Coordinate and track haul trucks and support equipment (grader, dozer, etc.) movement and driver swaps to ensure smooth equipment movement
- Aid in fleet management and information tracking by communication information over the radio
- Monitor various computer interfaces while communicating with crew members and shift supervisors
- Communicate issues between operators, supervisors, and maintenance
- Manage flow at the loading and dumping points to prevent bunching by diverting trucks for breaks or lubing where possible
- Assist with crew line ups
- Anticipate equipment fleet change, such as trucks going into or coming out of the shop, and ensure supervisory/operators are aware to minimize standby time
- Maintain production and utilization spreadsheet

- Issue production reports
- Other duties as assigned

## Qualifications

- College Diploma in Mining, Logistics and/or Business preferred
- Minimum of 1 to 3 years of dispatching experience
- Proficient with Microsoft Office Suit (Excel, Word, Outlook)
- Fleet Management System experience preferred, such as Wenco, Excel, SharePoint, and Mine Distribution Control Systems

## Knowledge, Skills and Abilities

- Considerable knowledge and familiarity with mining equipment processes
- Excellent communications, interpersonal, and organizational skills
- Demonstrated integrity and the ability to communicate with all levels of the organization
- Excellent attention to detail with a strong interest in continuous improvement
- Motivated self-starter with the ability to multi-task, adapt, and prioritize contending demands

## Working Conditions

- Frequent exposure to standing and walking for long periods of time, including walking across uneven surfaces
- Exposure to different work schedules, including night shifts and extended hours during emergency response
- Exposure to inclement weather-related conditions such as cold, heat, rain, and snow
- Work involves highly repetitive tasks including lifting / carrying up to 50 lbs on uneven terrain

## Why New Gold?

- Highly competitive base salary, compensation programs and a quarterly incentive program
- Extended Health & Dental Benefit
- Short-term and long-term disability insurance benefit
- Defined match contribution to group registered retirement savings account
- Camp & Travel provided

We thank all applicants for their interest but will only contact candidates selected to advance in the hiring process. New Gold does not accept resumes from employment placement agencies, head-hunters or recruitment suppliers that are not in a forma contractual arrangement with the Company. Any resume or other information received from a supplier not approved by New Gold will be considered unsolicited and will not be considered.

**Inclusion, Equal Opportunity, Accessibility**

New Gold is an equal opportunity employer committed to diversity and inclusion. We are pleased to consider all qualified applicants for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, protected veterans' status, Indigenous status or any other legally protected factors. Disability-related accommodations during the recruitment process are available upon request.

**Additional Information**

Visit our LinkedIn Career Page or follow us on LinkedIn.